



WILLIAMSON HEALTH AND WELLNESS CENTER

Beginning Monday, 5/4/2020, Williamson Health and Wellness Center will begin seeing patients in our clinic. Due to the COVID-19 Pandemic, the process will be somewhat different in order to adhere to CDC and State Government guidelines.

1. Each patient **MUST wear their own mask** (which can be cloth) when coming to the office to be seen. Due to a nationwide shortage, PPE (masks, gloves, gowns, etc.) must be reserved for healthcare staff. Any patient coming to the office without a MASK, will be screened and if it isn't an emergency will be asked to set up a Telehealth visit.
2. Patient will call the office at 304-236-5902 from their cell phone after parking their car in Williamson. The front office staff will check you in via telephone and call you when it is time for you to go to the screening area set up at the front of the building. Each patient will answer questionnaire and have temperature check.
3. If screening is **NEGATIVE**, patient will be admitted to the office for triage and rooming in order to see physician. **ONLY the patient will be allowed to enter building** unless assistance is required due to physical or mental limitations. In this case, one person may accompany the patient and must also be screened at screening area before entering. **Pediatrics/Minor must be accompanied by ONE adult parent or guardian, who must also be screened at screening area before entering.**
4. If screening is **POSITIVE**, patient cannot enter the facility and will be directed to return to your home and await testing results. If severely ill, patient will be directed to local hospital emergency room/emergency department.
5. In the case of a patient **NOT HAVING A CELL PHONE**, you will approach screening area for screening prior to entering the building to check in at the front desk. All patients MUST observe social distancing as mandated by the state by keeping at least 6 feet away from other patients. Seating will be marked to enable this mandate to be easily followed.
6. **MASK must be kept on at all times while in the office/facility.** Hand sanitizer dispensers are located throughout the building for easy access to cleanse hands upon entering and exiting.
7. Use proper cough hygiene, even with mask on, and cough into elbow or shoulder to prevent transmission of respiratory droplets.
8. Telehealth Appointments/ Visits are still available for patients who have reservations or concerns about in person office visits due to the risk of COVID-19 exposure.

The administration and staff of Williamson Health and Wellness Center appreciates your patience during this time of unprecedented pandemic and the lengths required to keep our patients and staff healthy and safe. We appreciate your trust in allowing us to provide your care!