



**Position: Patient Navigator**

**Status: Full-Time**

### **Position Summary**

Responsible for providing support services as part of a care coordination team with the Vaccine Coordinator and clinical practitioners from Williamson Health & Wellness Center, Inc. as well as other Care Team members. The PN will be responsible for outreach to patient population in regard to vaccines and boosters, helping patients schedule appointments, connecting patients with WHWC van transportation program, teach patients about patient portal to track their vaccine information, provide patients with COVID-19 and vaccination resources, as well as provide COVID-19 vaccinations/boosters.

### **Primary Functions**

- Helping patient population gain access to vaccines and boosters and assist the Vaccine Coordinator as needed.
- Providing social and emotional support.
- Linking individuals with clinical, community and other resources and serve as a liaison between patients and the clinical care coordination team.
- Providing ongoing, flexible, accessible support as patients' needs change.
- Good communication and interpersonal skills and ability to speak concisely to clients and Care Team members.
- Organized with confidential client material and appointment tracking.
- Flexible and adaptable in response to changing client and health care providers' needs.
- Other duties as assigned.

### **Patient Navigator Qualities**

- Trusted members of their community
- Have a close understanding of, the ethnicity, language, socio-economic status, and life experiences of the community served
- Communicate with patients in a caring and supportive manner
- Are members of a care coordination team under the supervision of a medical provider



### Education and Experience

- Current West Virginia Licensed Practical Nurse.
- CPR Certification required.
- Previous community nursing experience preferred.

**The Williamson Health and Wellness Center is an Equal Opportunity Employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, national origin, disability, or status as a protected veteran. Persons with disabilities, veterans, women and minorities are encouraged to apply.**